



S/N 09/604,316

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Tidwell	Examiner:	Stimpak
Serial No.:	09/604,316	Group Art Unit:	3623
Filed:	June 27, 2000	Docket No.:	20009.0030US01 (BS99-124)

Title: Trouble Tracking System and Method

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 22, 2005.

By:   
Name: Jeramie J. Keys

**AMENDMENT AND RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Final Office Action mailed on Feb. 22, 2005, and is being filed in conjunction with a request for continued examination. Amendments to the claims begin on page 2. Remarks begin on page 9.